Peggy Bristol 311 Newton Ave Oakland CA 94606

Sep 18th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

My husband and I intentionally chose LMI.net as our internet service provider because we believe in honest competition. We don't want to be forced to go with just one company, like AT&T or Comcast. That makes no sense. Where's the incentive to offer fair prices and the highest quality customer service if an ISP knows we have no other choices? What if we don't like that company's business ethics, as when Comcast recently reduced service to a California fire department because their usage was too high--in the middle of trying to fight a wildfire? What happens when we're forced to accept an ISP's bundled package, because we have no other choice? Why shouldn't we have the option to give our business to a local ISP even if it's smaller?

And why in the world would the FCC even contemplate anything else?

We've had LMI.net as our ISP for years. We rarely have problems with the service and whenever we've needed to resolve something, their tech support is outstanding. WE rely on broadband for our home on a daily basis, and I even had LMI.net for my business until it grew to the point that even LMI couldn't handle our traffic. Otherwise I certainly would have stayed with LMI's DSL. That is the ONLY reason my business had to switch. We like having options, and in particular we enjoy knowing that we had a CHOICE not to use AT&T or Comcast.

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